

School: Riversides School

Event: Work experience

Number of pupils attending: 3 different locations

Aim of the activity

Increasing employer engagement

Raising job profiles to appeal to students

Benchmarks 1, 2,3,4,5,6

3 Year 11 students were given great opportunities to complete work experience with local companies within the Worcestershire area, Droitwich, Bromsgrove and Malvern. The aim was for them to see how this job roles operated within their chosen sector. They got to shadow a range of different workers and have firsthand experience on how things operate.

Activity

Tom was in Malvern his role was a Farm Assistant Intern. His tasks were to assist with feeding and caring for the livestock. Help maintain farm equipment and the facilities around them. He had the pleasure of observing and supporting a local vet completing medical checks on the cattle. Tom followed the health and safety rules developing responsibility and time management skills. Tom worked closely with all the staff engaging in a range of tasks exposing him to sustainable farming practices and biosecurity.

Chase was based in Droitwich as an Auction Support Intern. His tasks were to support with the auctioning events and organise items for sale. Chase had the responsibility of taking photographs for their online bids and catalogues. Chase had to interact with customers through buying and selling and observe negotiation techniques through their live auctions. Chase built a range of skills through this work experience understanding how the auction process works and pricing strategies. He developed organisational and communication skills, with exposure to customer service.

Kieron was based in Bromsgrove as a Hospitality Assistant intern. His tasks were to assist with guest check ins and check outs. Kieron supported with housekeeping chores preparing the rooms for new guests and cleaning the rooms from guest that checked out. Kieron enjoyed the most being on the front desk and supporting with customer service operations following their customer service protocols. Kieron gained a range of skills for his experience he now has a better understanding of the hospitality process, developed interpersonal and problem-solving skills, with exposure to health and safety standards in the workplace.

Impact of activity

All students enjoyed their experiences. They were inspired and surprised at how many different types of careers options that are available, but it was clear the whole work experience was rewarding and enjoyable for them. They thoroughly enjoyed the week they spent with their

employers learning and developing new skills that will support them on their chosen career pathway.

All employees gave wonderful feedback on the students their passion for learning, attendance and punctuality, communication skills including the adaptability to a working environment.

Quotes from the student

An enjoyable work experience!

Would like to complete it again?

Not sure Hospitality is for me, but I did enjoy the experience!